

Training Modules for your Center

Quality Food Service: Contented Guests



"When we presented the food service module to our current staff, they were very receptive. We even received good feedback from our otherwise quiet teenage dishwashers. The material is so versatile and can easily be accommodated for any center. We are very excited to have this educational material to share with our staff. The amount of time and resources on the part of our management staff will be greatly reduced."

--An IACCA administrator

Description

You want to provide the best experience for your guests. Food Service is one element of hospitality that fulfills your mission. Train your new kitchen staff as well as engaging your current staff with a refresher course. This training is ready for the Food Service Director or Manager to easily adapt to your needs.

Components. This module contains all of the following great materials for you to customize for your Center.

- *Instructors Guide:* Helps you design your training and provides several hands-on activities to use with your staff
- *PowerPoint:* A template for you to adapt to your Center by adding your procedures, photos, and logos. This becomes a platform for discussions.
- *Activity materials:* PowerPoint "Jeopardy" template and matching activity
- *Certificate of completion:* Template for you to customize
- *Web resources:* Additional background information, supplemental information and materials to incorporate into your personalized training.
- *IACCA core principles:* Related to the topic
- *Instructor evaluation:* For instructors use to evaluate the training and give feedback to IACCA
- *Student evaluation:* Students evaluate the training



Life Enrichment Center

Audience:	Your kitchen staff.
Length:	7 hours, 20 parts, depending on your staff's skillsets.
Cost per center:	\$99 IACCA Member; \$119 non-IACCA member. Purchase online at www.iacca.org
Computer requirements:	Microsoft Office 2000 and newer (Excel, Word, PowerPoint).
License:	When you purchase the module, you have full permission to adapt and use the materials with unlimited use at your conference or retreat center. However, you may not rent, lease, loan or resell the Licensed Product. Further details are on the Web site.



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